# **ICSR Mgmt Tool: VigiFlow**

#### UMC Pharmacovigilance course 2013 Sara-Lisa Fors & Ulrika Rydberg



## **Purpose of a PV unit**









# **ICSR Management: VigiFlow**



# What is VigiFlow?

- Complete ICSR Management System
  - Used by over 50 countries
- National PV authorities and some vaccine units use it for ICSR management
  - Data entry
  - Assessment
  - Storage
  - Retrieval (e.g. for follow-ups)
  - Line listings and statistics
  - Communication with other parties
- Web-based
- ICH-E2B compatible









#### Countries using VigiFlow<sup>™</sup> May 2013

Dark blue countries using VigiFlow to send ICSR to the UMC/VigiBase

**Light blue** countries in the WHO Programme using other systems.



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## **Choices at VigiFlow set up**



- Regional Centres
- WHO-ART or MedDRA
- Complete version
   or Limited access



#### Advantages with Regional Centres

- The RCs will be more "involved"
- Data entry is done at the RCs
  - Less need for data entry work at the NC
  - Paper forms are handled and archived at RC
  - Finalization/last check of ICSRs done by NC
- Search and Statistics available for the RCs

Regional Centres can be added (or removed) at any time!



SOUTH

EAST

## **Two versions of VigiFlow**

#### **Complete version**

#### Complete ICSR Management System

Search & Statistics on national cases

➤ Yearly fee

Limited version

Only for creation of and sending ICSR
 Free of charge

It is possible to switch between Complete and Limited version.



## An example of using VigiFlow





#### **Example from Switzerland**



# **Built in quality**

- Support (help pop-ups, user guide)
- Mandatory fields
  - Receive date
  - Age at onset + patient initials
  - Drug
  - Reaction + start year of reaction
- Terminology and dictionary look up tools
  - WHO Drug Dictionaries
  - ICD-10 + WHO-ART or MedDRA
- Data entry overview page and audit trail
- Encrypted access (https://) via internet
- Training available online and in person





## **Search and Statistics**

- Committed reports are available in the Search and Statistics module
- Predefined output types (profiles)
  - Line listings
  - Statistics
  - Administrative statistics
- Possible to save queries
- Export to Excel for further analysis







## **Communication with MAHs**

- Fully compatible with the ICH-E2B format
  - VigiFlow is based on E2B (R2)
- Integrated tools for communication with MAHs
  - Either PDF or E2B format
  - "Submission manager"



#### *the* **UPPSALA MONITORING CENTRE**

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QUESTIONS

ANSWERED

HERE

EVEN THE

SILLY ONES

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## **General E2B info**

- Additionall E2B standard is set up by the ICH (EU, USA, Japan)
  - An E2B file is in a standardized XML file structure
  - Transmissions of E2B files follow a standardized protocol •
  - One E2B message  $1 \le 100$  ICSR (or ack logs)





## **E2B Import**

Import	VigiFlow automatic process	Manual process
Manual E2B import "standard"	<ol> <li>Address book updated (unless manually changed)</li> <li>Upload statistics updated (including link to ack log)</li> <li>ICSRs listed in <i>list of reports</i> <i>under assessment</i></li> </ol>	<ul> <li>Check result page (for error messages)</li> <li>Download ack log (and send manually)</li> <li>Check ICSRs and commit them</li> </ul>





## **E2B Export**

Export	VigiFlow automatic process	Manual process
Manual export via	1. File is generated (external E2B/PDF)	<ul> <li>Download file (and send manually)</li> </ul>
Submission manager or "external"	<ol> <li>Submission manager updated (moved from unsubmitted to submitted)</li> </ol>	<ul> <li>Receive and upload ack log (result of upload page shows error messages in ack log)</li> </ul>
	<ol> <li>Administrative information page updated</li> </ol>	
	<ol> <li>When ack log is received, update submission manager with ack log</li> </ol>	



# Adicing Pros and cons with VigiFlow

#### Pros

- Fast set-up; no need for local server installation and back-ups
- Improved report quality with built in error checks and help texts
- Integrated terminologies supports correct coding
- Easy communication between regional and national centres
- Communication with external organisations (paper or E2B)
- Available in English, French, Russian and Spanish
- Seamless transmission of reports to VigiBase<sup>™</sup> possible

#### Cons

- Server (with national data) in another country might be against national regulations
- Needs Internet access, 1 Mbit/s recommended
- Not 100% adaptable to local ideas of how it "should work"
- More complex than needed for some countries





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